

THANK YOU FOR TRUSTING
SCOTLAND COUNTY HOSPITAL & CLINICS

We know our patients are taking on a greater burden for their out-of-pocket healthcare costs due to being uninsured or higher deductibles, co-payments and insurance premiums. To ease that burden, our hospital & clinics have put new policies in place to offer deeper discounts & more flexible payment plans to ease the burdens of healthcare costs on our patients. Our Financial Navigators are having upfront conversations with our patients about costs of tests and procedures, so that when that bill arrives, 30 to 60 days down the road after service, the patient understands their remaining responsibility and is prepared to make payment in a timely manner.

Scotland County Hospital & Clinics offers several discounts, payment arrangements and plans to assist you and make your payment more manageable.

When you come to Scotland County Hospital & Clinics, we do not aim to be a nuisance, but rather we believe the following steps are helpful to you and to us, right from the start. Our staff will:

- Ask for your insurance card and verify your contact information every time you visit the hospital and clinics
- Determine an estimated amount your insurance will pay for your care and let you know about any co-payments or remaining deductibles with your insurance
- During or prior to your visit, a Financial Navigator may contact you to discuss financial obligations and payment arrangements

WE KNOW YOU LIKE OPTIONS

Payments may be made by cash, personal check, money order, credit or debit card.

Payment prior to service discount:

Your responsibility can be discounted 15% if paid prior to or at time of service.

Prompt payment discount:

Your responsibility can be discounted 10% if paid within 30 days of receiving your first statement.

Self-pay discount:

Your responsibility can be discounted 20% if you do not have health insurance and are not eligible for financial assistance.

Payment Plan:

Call our Patient Account Representatives (660-465-7086) for more information on our interest free payment plans.

Financial Assistance:

For self-pay and underinsured patients, assistance is available based on individual financial needs. Contact our Patient Account Representatives (660-465-7086) for an application.

We offer a two (2) co-payment grace period in our clinics. If at your third appointment, your previous 2 co-payments are unpaid and if your medical condition is non-critical, we will give you the option to reschedule your appointment until you have the co-payment or talk to our financial navigator to work out a payment plan.

APPLYING FOR FINANCIAL ASSISTANCE

You will be asked to provide the following:

- Copies of your most recently filed Federal Income Tax return including all Schedules, W-2 Statements and 1099 Forms
- Most recent (3) pay stubs of all family members contributing to the household income or verification from employer(s) of current year to date wages
- Proof of income such as social security, unemployment, disability, pensions, child support, alimony or foster care

PATIENT
ACCOUNT SERVICES
660-465-7086
MONDAY - FRIDAY
8 A.M. - 4:30 P.M.

♦ SCOTLAND COUNTY HOSPITAL ♦

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♦ ESTABLISHED 1970 ♦
MEMPHIS • MISSOURI

Scotland County Hospital & Clinics
is an equal opportunity provider & employer.