

Patients come to healthcare providers to get well, not to accrue debt, and hospitals must remain sustainable to keep up with advances in medicine and continue to provide quality care close to home. As more Americans move into health insurance plans that require them to foot a larger portion of the bill for their care or are uninsured due to the high cost of premiums, our hospital & clinics offer a variety of discounts, financial navigators, and account service reps to answer billing questions and convenient over the phone and on-line bill payment. It's our "value proposition" to the community we serve-Access, Affordability, and Accountability. We are committed to letting folks know, upfront, approximately what their tests and procedures will cost out of pocket, then proactively explain how they can maximize our new, more generous discounts and financial assistance options. Our account management service is designed to demystify the process and improve the entire patient experience. In turn, we hope the patient will feel accountable and empowered to pay their bill.

Dr. Randy Tobler, CEO
Scotland County Hospital & Clinics

PATIENT PORTAL & ON-LINE BILL PAY

To view your secure healthcare record call our IT Department at 660-465-8511 for access to the PATIENT PORTAL & to set up your account for ON-LINE BILL PAY.

Patients are always encouraged to call the account service number to get clarification of their bills or to pay their bill over the phone. That number is 660-465-7086.

SCOTLAND COUNTY HOSPITAL & CLINICS

450 East Sigler Avenue
Memphis, MO 63555
ScotlandCountyHospital.com

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Our Financial Navigators prepare estimates only. Upon billing, the amount may change. The information provided is only an estimate and is not a guarantee of final billed charges. Final billed charges may vary from the Financial Navigator's estimates for many reasons, among them are the patient's medical condition, unknown circumstances or complications, final diagnosis and recommended treatment offered by the physician. Professional fees, such as radiologist & pathologist fees are not included in the estimate. Insurance benefit information (where applicable) is based on the information provided by your insurance company as of the date of the estimate. Benefits and eligibility are subject to change & are not a guarantee of payment.

PATIENT FINANCIAL SERVICES



SCOTLAND COUNTY
HOSPITAL & CLINICS
MEMPHIS, MO

A Covenant With Our Community

ACCESSIBILITY
AFFORDABILITY
ACCOUNTABILITY

ScotlandCountyHospital.com
660-465-8511